

# **Poonawalla Fincorp Limited** (Formerly known as Magma Fincorp Limited) Investor Presentation Q2FY22

### Agenda



1	<b>Executive Summary</b>
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#### 2 Business Strategy

- 3 Business and Financial Update Consolidated
- 4 Business and Financial Update Subsidiary / Joint Venture
- 5 Shareholding Pattern and Leadership Team



# **1. Executive Summary**

# **Executive Summary (1/2)**

#### Business



- AUM at ₹15,275 crore as on 30-Sep-21 | ↑ 6% QoQ | Revival of business activity
- Personal Loan, Loan to Professionals and SME LAP launched
- Medical Equipment Loan, Small Ticket LAP and Co-Lending / Fintech Partnerships at an advanced stage of rollout

#### Financials



- Q2FY22 NIM at 9.1% | ↑ 104 bps YoY and ↑ 113 bps QoQ
- Q2FY22 Consolidated PBT of ₹126 crore | ↑ 151% YoY and ↑ 56% QoQ
- Q2FY22 ROA at 2.6% | ↑ 161 bps YoY and ↑ 77 bps QoQ

#### **Credit Quality**



- Net Credit Cost at 1.0% for Q2FY22 |  $\checkmark$  246 bps YoY and  $\checkmark$  50 bps QoQ
- Q2FY22 GS3 and NS3 at 4.1% and 2.0% vs 5.4% and 2.7% in Q1FY22 | PCR at 52.1%
- Collection efficiency back to pre-COVID level at 99.9% in Sep-21

# **Executive Summary (2/2)**

#### Funding & Liquidity



- Two notch **upgrade** in long-term **credit rating** to '**AA+**; **Stable**' by Care Ratings
- Over 85% of eligible loans repriced by over 120bps | Incremental funding at sub 6.5%
- Ample liquidity over ₹1,700 crore as at 30-Sep-21 | Further term loan sanction of ₹1,750 crore

#### **People and Distribution**

- Senior leadership strengthened | Onboarded Group COO, Group CTO, Dy. CEO-PHFL, CRO and Head-Treasury
- Branch rationalization underway | Alignment based on target customer segment and geography
- Relocation of key resources to Mumbai / Pune progressing well | Extensive employee connect carried out

#### **Digital and Risk Management**



- Key initiatives in Data Science & Analytics covering Sales & Distribution and Credit Underwriting & Risk Monitoring
- **BRE** based underwriting rolled out for unsecured loans
- Scorecard calibration for other products underway



# 2. Business Strategy



"To be a diversified techenabled NBFC focused on risk calibrated growth, with customer centric approach, providing a growth-oriented environment for its people and creating value for the shareholders." To be amongst Top 3 NBFCs for consumer and small business finance

Risk-calibrated accelerated growth ~3x of Current AUM

Amongst the lowest COF in the industry ~250 bps reduction in Borrowing Cost

Best-in-class Asset Quality; Net NPAs < 1%

Accelerate the growth trajectory of PHFL followed by value unlocking through IPO

## **Core Strategic Pillars**





### Phased Strategy Execution Consolidate-Grow-Lead

Consolidate	Grow	Lead
(1-9 months)	(9-18 months)	(18-36 months)
<ul> <li>People</li> <li>Products</li> <li>Branches</li> <li>Digital</li> <li>Data Analytics</li> <li>Risk Management</li> <li>Systems</li> </ul>	<ul> <li>Build scale with new products and expand cross sell</li> <li>Build branch lite model</li> <li>Enhance digital capabilities</li> <li>Build D2C model</li> <li>Enhanced Data-Analytics based origination</li> <li>Robust risk management</li> <li>Automation of processes</li> </ul>	<ul> <li>Leadership in chosen Products</li> <li>Leadership in chosen Geographies</li> <li>Leadership in Process Automation</li> <li>Leader in Risk Management</li> <li>Leader in Data Analytics &amp; Usage</li> </ul>

### Phased Strategy Execution - Update Consolidate-Grow-Lead



Consolidate (1-9 months)	People	<ul> <li>Onboarded Group COO, Group CTO, Dy. CEO-PHFL, CRO, Head-Treasury</li> <li>Relocation of key resources to Mumbai / Pune progressing well; Extensive employee connect carried out</li> </ul>
<ul><li>People</li><li>Products</li><li>Branches</li></ul>	Products	<ul> <li>Personal Loan, Loan to Professionals and SME LAP launched</li> <li>Medical Equipment Loan, Small Ticket LAP and Co-Lending / Fintech Partnerships at an advanced stage of rollout</li> </ul>
<ul><li>Digital</li><li>Data Analytics</li></ul>	Branches	<ul> <li>Branch rationalization process underway - Alignment based on target customer segment and geography with a clear focus on branch level profitability</li> </ul>
<ul><li>Risk Management</li><li>Systems</li></ul>	Digital & Data Analytics	<ul> <li>Digital transformation journey progressing as planned</li> <li>Key initiatives in Data Science &amp; Analytics covering Sales &amp; Distribution and Credit Monitoring &amp; Risk</li> </ul>
	Risk Management & Systems	<ul> <li>BRE based underwriting rolled out for unsecured loans</li> <li>Scorecard calibration for other products underway</li> </ul>

Consolidation phase on track to facilitate growth

### **Product Strategy Roadmap**



### End to End Digital Focus Best-in-class Technology & Analytics

products



#### **1. Digital Acquisition** 2. Online Channel Partner Login Aggressive digital campaigns on social media. Channel partner login enabled for Direct sourcing through website with digital unsecured lending journey enabled 7. Technology Enabled Customer Service Customer service enabled with technology for self 3. Integrated CRM service, single view of data and time bound CRM access to front line channels and eclosure of requests aggregators for real time update and application tracking 6. Data Analytics Based – Upsell & X-Sell Data Analytics based offerings for existing customer base to ensure high retention & product penetration 4. Online Credit Decisioning-API Factory API based credit decisioning implemented facilitating 5. Online Disbursement – API Factory paperless processing e-NACH and e-Agreement in place for multiple

### **Tech Priorities**





### **Data Science and Analytics**



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#### **Key Initiatives**

- Geo-Expansion and Rationalisation done using micro market data
- Pre-Approved campaigns launched for multiple products on existing customer base using Machine Learning algorithm

#### **Benefits**

- Access to high quality customers
- Lower acquisition cost
- Lower credit cost and improved IRR

### Credit Underwriting & Risk Monitoring

#### **Key Initiatives**

- Machine Learning algorithm based underwriting model under testing for some products
- Channel Scorecard launched for Pre-Owned Car business for optimizing channel engagement
- Portfolio Deep Dive for BL business using Decision Tree and Vintage Curves leading to rationalisation of policy and improve portfolio quality

#### **Benefits**

- Cost optimization
- Improved TAT and customer experience
- Policy optimization → Better portfolio quality

# Liability Strategy

### Pillars for building a resilient liability franchise



#### **Diversification of liabilities**

- Diversified relationships across banks, mutual funds, insurance companies and other capital market lenders
- Progressive increase in capital market borrowings to reach steady state range of 40%-45%



#### **Credit Rating Enhancement**

Strong parentage, professional management and well capitalized balance sheet to support improvement in credit rating

#### **Optimize Cost of Borrowings**

- One of the lowest incremental cost of borrowing (currently sub 6.5%) in the industry
- Significant repricing of eligible bank borrowings (over 120bps)
- Progressive reduction in cost of borrowings in line with rating



# **3. Business and Financial Update**

## **Business Update (1/2)**



Pre-owned Cars (POC)	Unsecured Loans
Fintech Partnership entered for accelerated growth	Personal Loan and Loan to Professionals launched
Focus towards formal segment customers	Collection Efficiency back to pre-COVID level at 98% in Sep-21
Realignment of vertical aimed at higher productivity	Improved operational controls - Fresh origination with 76% E-NACH
Collection Efficiency back to pre-COVID level at 99% in Sep-21	End to End digital file processing for new products

### **Business Update (2/2)**



Affordable HL and LAP	SME LAP
Geo expansion from 97 in Mar-21 to 103 as of Sep-21	Board approved policy in place
Collection Efficiency back to pre-COVID level at 99% in Sep-21	Digital stack implemented
Direct Sourcing ratio maintained ~80%	300+ channels onboarded
Home Loans Ratio disbursement ↑ from 37% in FY18 to 73% in Q2FY22	Sourcing commenced at 21 out of 65 locations

### **Key Financial Parameters**





Values in ₹ crore

## **Diversified AUM Mix**





\* Includes New Car / CV / CE, Used CV / CE and Tractors

### **Asset Quality**

		PFL			PHFL			Consol	
	Sep-20	Jun-21	Sep-21	Sep-20	Jun-21	Sep-21	Sep-20	Jun-21	Sep-21
Stage 1 Assets %	88.0%	76.9%	80.9%	95.6%	85.3%	86.0%	89.5%	78.9%	82.1%
Stage 2 Assets %	6.1%	16.7%	14.3%	2.8%	12.7%	12.1%	5.4%	15.8%	13.8%
Stage 1 PCR (%)	2.8%	1.6%	1.5%	0.6%	0.4%	0.3%	2.3%	1.3%	1.2%
Stage 2 PCR (%)	14.5%	22.4%	17.2%	14.4%	14.1%	13.9%	14.5%	20.8%	16.5%
Stage 1 & 2 PCR (%)	3.6%	5.3%	3.9%	1.0%	2.2%	2.0%	3.0%	4.5%	3.4%
Gross Stage 3	667	638	509	43	59	64	710	697	573
Net Stage 3	415	304	234	26	38	40	440	341	275
Gross Stage 3 (%)	6.0%	6.4%	4.8%	1.6%	1.9%	1.9%	5.1%	5.4%	4.1%
Net Stage 3 (%)	3.8%	3.2%	2.3%	1.0%	1.2%	1.2%	3.2%	2.7%	2.0%
Stage 3 PCR (%)	37.9%	52.4%	54.0%	39.2%	36.5%	37.1%	38.0%	51.0%	52.1%
ECL Provision on Total Loan Book	5.6%	8.3%	6.3%	1.6%	2.8%	2.7%	4.8%	7.0%	5.4%

Computed on On Book AUM

- Additional COVID provision stands at ~₹147 crore as on 30-Sep-21 (1.0% of AUM)
- GS3 and NS3 at 4.1% and 2.0% respectively,  $\downarrow$  127 bps and  $\downarrow$  70 bps sequentially | PCR at 52.1%

#### Values in ₹ crore

### **Asset Quality** Collection Efficiency Trending Towards Pre-covid Levels



- Total restructured assets as at 30-Sep-21 was ₹899 crore (5.9% of AUM).
- Out of total restructured assets of ₹899 crore, ₹523 crore (58%) is in 0 bucket. However, for the purpose of asset classification and provisioning, ₹753 crore (84%) of total restructured assets have been classified under Stage 2.
- Provision on restructured portfolio (excluding management overlay provisions for COVID wave 2) stands at ₹166 crore (18%) as on 30-Sep-2021

Collection Effici	iency Trend					
Dec-19	Sep-20	Apr-21	May-21	Jun-21	Jul-21	Sep-21
96.5% ↓	84.5%	84.3%	79.5%	93.1%	98.0%	99.9%
Pre-COVID	Wave 1	Wa	ve 2		Returning to normalc	y

### Well matched ALM



- Two notch upgrade in credit rating to 'AA+; Stable' by Care Ratings
- Significant reduction achieved in existing bank borrowings rates (over 120bps); Incremental funding rates at sub 6.5%
- Diversification of lenders initiated Foreign and Private sector banks introduced

### **Profit & Loss Statement - Consolidated**

Q2FY22	Q1FY22	Q2FY21	H1FY22	H1FY21	FY21	Particulars	Q2FY22	Q1FY22	Q2FY21	H1FY22	H1FY21	FY21
9.1%	7.9%	8.0%	8.4%	7.4%	8.2%	8.2% NIM (incl. fee income)		284	315	620	590	1,252
4.8%	4.3%	3.4%	4.5%	3.4%	3.6%	3.6% Opex <sup>#</sup>		155	134	332	271	542
4.3%	3.6%	4.6%	3.9%	4.0%	4.7%	PPOP	159	129	181	288	319	710
1.0%	1.5%	3.4%	1.2%	2.9%	9.6%	9.6% Credit cost <sup>#</sup>		52	134	88	228	1,464
0.1%	0.1%	0.1%	0.1%	0.1%	0.0%	Share of profit in JV	3	4	4	7	7	5
3.4%	2.3%	1.3%	2.8%	1.2%	-4.9%	PBT	126	81	50	207	97	(749)
2.6%	1.8%	1.0%	2.2%	1.0%	-3.7%	ROA / Profit After Tax	96	65	38	160	76	(559)

<sup>#</sup> Premium paid under Credit Guarantee scheme clubbed with Credit cost



# 4. Business & Financial Update – Subsidiary / Joint Venture

# **Poonawalla Housing Finance Limited** (Formerly known as Magma Housing Finance Limited) (Subsidiary)

## **Key Financial Parameters - PHFL**





Values in ₹ crore

## **Diversified AUM Mix - PHFL**





With the new capital infused, the company is poised for accelerated growth in AUM

### **Business Update - PHFL**





# **Strong ALM Profile with Adequate Liquidity - PHFL**



- Two notch upgrade in credit rating to 'AA+; Stable' by Care Ratings
- Significant reduction achieved in existing bank borrowings rates (over 85bp); Incremental funding rates at sub 6.5%
- Diversification of lenders initiated Private sector banks introduced
- In discussion with NHB to enhance the refinance line which will aid in ALM and funding cost reduction

#### Values in ₹ crore

### **Profit & Loss Statement - PHFL**

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Q2FY22	Q1FY22	Q2FY21	H1FY22	H1FY21	FY21	Particulars G		Q1FY22	Q2FY21	H1FY22	H1FY21	FY21
6.4%	5.1%	5.6%	5.7%	5.2%	6.8%	NIM (incl. fee income)	67	51	49	118	89	246
3.1%	2.8%	2.7%	2.9%	2.7%	2.8%	Opex	32	28	23	60	46	102
3.4%	2.3%	2.9%	2.8%	2.5%	4.0%	4.0% PPOP		23	25	58	43	144
1.0%	1.1%	0.8%	1.0%	0.9%	3.6%	.6% Credit cost		11	7	21	15	129
2.4%	1.2%	2.1%	1.8%	1.6%	0.4%	PBT	25	12	19	37	28	14
1.8%	0.9%	1.6%	1.3%	1.2%	0.3%	ROA / Profit After Tax	19	9	14	27	21	11

## **Magma HDI General Insurance Limited**

(Joint Venture)



## **Highlights**

Wide range of IRDAI approved products 67+ with multiple add-ons attached to products

Extensive network of IRDAI approved intermediaries 8600+ across the country

One of the Top 5 companies with least number of complaints intimated per 10,000 policies issued as at Q1FY22\*

One of the lowest Capital burn ratio as at Q1FY22\* amongst the 2nd wave private players

One of the highest Investment Leverage ratio of 7.2 as at Q1FY22\* amongst the 2<sup>nd</sup> Wave private players

Note : Q1FY22\* Peer comparison done based on Public disclosures available

### **Built on Strong Risk Foundation**





### **Diversified Distribution & Portfolio Mix**



Note : Banca\* & Others GWP is inclusive of Corporate Agency GWP

## **Enhancing Distribution Through Partnerships**

Offices & Channel Partners	FY19	FY20	FY21	H1FY22
Number of Branches	169	170	133	132
Agents + POS* + MISP#	5,028	6,558	7,614	8,692
Corporate Agents	7	13	11	11
OEM <sup>^</sup> Tie-ups	1	6	14	18
Number of Districts where policies are is	Number of Distri	cts where claims	are serviced : 568	

Generating business from over 82% districts with the ability to service claims in more than 79% districts in India through strong use of technology

\*POS – Point of Sale, #MISP – Motor Insurance Service Provider; ^OEM - Original Equipment Manufacturer
### **Focus on increasing Non Motor Portfolio**



Values in ₹ crore

### **Continuous Accretion in Investment Book**

**Combined Ratio Movement** 117.7% 121.8% 120.7% 120.0% 121.1% 119.3% 119.7% 36.1% 36.4% 40.4% 40.3% 40.2% 47.0% 47.8% 85.0% 84.3% 81.5% 79.6% 79.2% **69.9%** 72.6% **FY20 FY21** Q1FY22 Q2FY21 Q2FY22 H1FY21 H1FY22 Loss Ratio Exp + Net Comm Ratio

Investment Book - Rating Mix	H1FY22			
AAA	95.4%			
AA+	1.7%			
AA	0.3%			
AA-	2.5%			
A+ & below	0.1%			

#### Investment Book & Leverage ratio



Solvency for the company stands at 1.82 times as against 1.50 times required by IRDAI

\* Normalised ; @ - Closing Investment corpus by closing capital, \$Partial allotment of share Application money considered in closing capital

### **Profit & Loss Statement (Ind AS)**

Particulars	Q2FY22	Q1FY22	Q2FY21	H1FY22	H1FY21	FY21
Gross Written Premium	400	323	313	723	553	1,349
Net Written Premium	269	181	198	450	335	798
Net Earned Premium	224	202	190	427	378	762
Net Claims Incurred	157	153	151	310	308	607
Net Commission	(1)	(12)	(16)	(13)	(26)	(55)
Management Expenses	130	96	96	227	162	382
Impairment loss	(16)	0	10	(16)	25	28
Underwriting Profit	(46)	(35)	(51)	(81)	(91)	(200)
Investment & Other Income	56	51	65	106	115	219
Profit Before Tax	10	16	14	26	24	19
Profit After Tax	8	12	10	19	18	15



# 5. Shareholding Pattern & Leadership Team

### Holding Structure & Shareholding Pattern



First listed company in the Cyrus Poonawalla Group; Strong brand and parentage expected to have a positive impact on the company's market presence, creating a preferred brand for customers and employees alike

### **Board of Directors**





Mr. Adar Poonawalla Chairman & Non-Executive Director



Mr. Sanjay Chamria Executive Vice Chairman



Mr. Amar Deshpande Non-Executive Director



Ms. Vijayalakshmi R. Iyer Non-Executive Independent Director



Mr. Bontha Prasad Rao Non-Executive Independent Director



Mr. Sajid Fazalbhoy Non-Executive Independent Director



Mr. Prabhakar Dalal Non-Executive Independent Director

### **Management Team**





#### **Vijay Deshwal**

Group Chief Executive Officer Previously, Business Head, Service Sector Group at ICICI Bank



Sanjay Miranka Group Chief Financial Officer Previously, CFO at Aditya Birla Finance Limited



Manish Jaiswal MD & CEO - HFC Previously, Head, Risk Advisory, Research & SME Ratings, CRISIL



**Rajive Kumaraswami** 

MD & CEO - MHDI Previously, Chief Representative Officer - India Liaison office, SCOR Re. India



Ankur Kapoor Group Chief Operating Officer Previously, Head of Operations & Customer Service at Aditya Birla Finance



### Manish Kumar

Group Chief Human Resources Officer Previously, President and CHRO at Zigitza Healthcare Limited





Mahender Bagrodia Head-Collections Previously, worked with Tijaya Enterprises Ltd

Previously, Chief Technology Officer at L&T Financial Services



**Rajendra Tathare** Chief Credit Officer Previously, Head of Credit Underwriting Fullerton India







Manoj Kutty Gujaran

Chief Compliance Officer (CCO) Previously, CCO and Company Secretary at Poonawalla Finance

### **Anup Kumar Agarwal**

Chief Internal Auditor

**Gaurav Sharma** 

Group Chief Technology Officer

Previously, Risk and Audit Head at Poonawalla Finance





# Annexure

### **Profit & Loss Statement - PFL Standalone**

Q2FY22	Q1FY22	Q2FY21	H1FY22	H1FY21	FY21	Particulars	Q2FY22	Q1FY22	Q2FY21	H1FY22	H1FY21	FY21
9.8%	8.7%	8.4%	9.2%	7.8%	8.4%	NIM (incl. fee income)	269	231	266	500	499	1,002
5.3%	4.8%	3.5%	5.0%	3.5%	3.7%	Opex <sup>#</sup>	145	127	111	272	225	440
4.5%	3.9%	4.9%	4.2%	4.3%	4.7%	PPOP	124	103	155	227	274	562
0.9%	1.5%	4.0%	1.2%	3.3%	11.2%	Credit cost <sup>#</sup>	25	41	128	66	213	1,335
3.6%	2.4%	0.9%	3.0%	1.0%	-6.5%	РВТ	98	63	27	161	61	(773)
2.7%	1.9%	0.6%	2.3%	0.7%	-4.9%	ROA / Profit After Tax	74	50	20	124	47	(578)

# Premium paid under Credit Guarantee scheme clubbed with Credit cost

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