

Details of Nodal Officer(s) and Principal Nodal Officer / Grievance Redressal Officer:

Zone	Nodal Officer Contact details
North 1 and 2	Name: GURMEET SINGH Address: 2nd Floor, SCO 311-312, 35B, above Canara Bank, Sector-35, Chandigarh-160035,Punjab. Email id: grievance@poonawallafincorp.com Contact Number: 9876543498 Areas Covered: Delhi, Uttar Pradesh, Uttarakhand, Punjab, Union Territory of Chandigarh, Himachal Pradesh & Haryana
South	Name: HARI PRASAD D Address: H No.7-1-24/1/RT, Office No.G-1 to G-4, Ground Floor, Block 'B' , Roxana Towers, Greenlands, Begumpet, Hyderabad-500016 Email id: grievance@poonawallafincorp.com Contact Number: 040-42210783/9704067172. Areas Covered: Tamil Nadu, Andhra Pradesh, Telangana, Karnataka, Kerala, Union Territory of Puducherry.
West	Name: TUSHAR HATE Address: Poonawalla Fincorp Ltd Unit No. 73 in "Kalpataru Square", Kondivita Lane Off Andheri Kurla Road, Andheri (East) Mumbai-400059 Email id: grievance@poonawallafincorp.com Contact Number: 9769134605 Areas Covered: Madhya Pradesh, Gujarat, Maharashtra.
East	Name: DEBASISH DAS Address: Apeejay House, 6th Floor, Block B, Ex IDFC Bank Unit No: B/6/115, Park Street, Kolkata-700016 Email id: grievance@poonawallafincorp.com Contact Number: 9831086895 Areas Covered: West Bengal, Odisha, Bihar, Chhattisgarh, and Jharkhand.

Centre	Grievance Redressal Officer & Principal Nodal Officer
Pune	Name: ARNAB DAS Address: 201 and 202, 2nd floor, AP81, Koregaon Park Annex, Mundhwa, Pune - 411 036 Email id: pno@poonawallafincorp.com Contact Number: 020 67808090

In case the customer is not satisfied with the response provided by the company or in case the grievance is not redressed within a period of 30 days from the date of its first submission, then he can write to Reserve Bank of India:

Address: Centralized Receipt and Processing Centre (CRPC), Reserve Bank of India, Central Vista, Sector 17, Chandigarh - 160 017.

Or may lodge online complaint at Reserve Bank of India's Complaint Management System (<https://cms.rbi.org.in>).