

Details of Nodal Officer(s) and Principal Nodal Officer / Grievance Redressal Officer:

Zone	Nodal Officer Contact details
North 1 and 2	<p>Name: GURMEET SINGH Address: 8, Sant Nagar, East of Kailash, New Delhi-110 065. Email id: grievance_north1@poonawallafincorp.com grievance_north2@poonawallafincorp.com Contact Number: 011-45728128 Areas Covered: Delhi, Uttar Pradesh, Uttarakhand, Punjab, Union Territory of Chandigarh, Himachal Pradesh & Haryana</p>
South	<p>Name: KAMALESH SHAHID Address: Room No 301 & 302, 3rd Floor, Mandhana Towers, Ameerpet, 7-1-59/2 & 59/6, Hyderabad, Telangana -500 016 Email id: grievance_south@poonawallafincorp.com Contact Number: 040-42210783/9704890412 Areas Covered: Tamil Nadu, Andhra Pradesh, Telangana, Karnataka, Kerala, Union Territory of Puducherry.</p>
West	<p>Name: TUSHAR HATE Address: Unit No. 205, 2nd Floor, Lotus Park, Plot Nos. B-18 & B-19, Opposite Indian Oil Petrol Pump, Road No. 16, Wagle Estate, MIDC, Thane – 400604 Email id: grievance_west@poonawallafincorp.com Contact Number: 9769134605/9769134605 Areas Covered: Madhya Pradesh, Gujarat, Maharashtra.</p>
East	<p>Name: DEBASISH DAS Address: 4th floor, DCPL Building, 24 Park Street, Kolkata 700016, West Bengal Email id: grievance_east@poonawallafincorp.com Contact Number: 9831086895/9831086895 Areas Covered: West Bengal, Odisha, Bihar, Chhattisgarh, and Jharkhand.</p>

Centre	Grievance Redressal Officer Contact details
Pune	<p>Name: EKNATH SHETTY Address: 201 and 202, 2nd floor, AP81, Koregaon Park Annex, Mundhwa, Pune - 411 036 Email id: customercare@poonawallafincorp.com, eknath.shetty@poonawallafincorp.com Contact Number: 020 67808090/9923110442</p>

Centre	Principal Nodal Officer
Pune	<p>Name: ARNAB DAS Address: 201 and 202, 2nd floor, AP81, Koregaon Park Annex, Mundhwa, Pune - 411 036 Email id: compliance@poonawallafincorp.com Contact Number: 020 67808090</p>

Address and Area of Operation of NBFC Ombudsman:

Centre	Centre Address of the Office of NBFC Ombudsman	Area of Operation
Chennai	<p>C/o Reserve Bank of India Fort, Glacis, Chennai-600 001 STD Code: 044 Tel No. 25395964 Fax No. 25395488</p>	Tamil Nadu, Andaman and Nicobar Islands, Karnataka, Andhra Pradesh, Telangana, Kerala, Union Territory of Lakshadweep, and Union Territory of Puducherry.
Mumbai	<p>C/o Reserve Bank of India, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai - 400008 STD Code: 022 Tel No. 2300 1280 Fax No. 23022024</p>	Maharashtra, Goa, Gujarat, Madhya Pradesh, Chhattisgarh, Union Territories of Dadra and Nagar Haveli, Daman and Diu.
New Delhi	<p>C/o Reserve Bank of India, Sansad Marg, New Delhi - 110001 STD Code: 011 Tel. No. 23724856 Fax No. 23725218-19</p>	Delhi, Uttar Pradesh, Uttarakhand, Haryana, Punjab, Union Territory of Chandigarh, Himachal Pradesh, Rajasthan, and State of Jammu and Kashmir.
Kolkata	<p>C/o Reserve Bank of India, 15, Netaji Subhash Road, Kolkata - 700001 STD Code: 033 Tel. No. 22304982 Fax No. 22305899</p>	West Bengal, Sikkim, Odisha, Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland, Tripura, Bihar, and Jharkhand.